**Hospital System –Add Answer**

**Name:**

Add Answer

**Description:**

This use case includes the production of a new answer for exist question by the user.

**Actors:**

Staff

**Triggers:**

The use case is triggered when the user notice the customers’ new question.

**Preconditions:**

The user must already logged on and the question must already exist in the system.

**Postconditions:**

There will be a new answer created.

**Course of events:**

**Basic course of events:**

1. The user performs the ‘Display Question’ use case.

2. The system shows all questions asked by customers.

3. The user selects the question from the display.

4. The user selects the add answer.

5. The system displays a dialog to let the user to enter the answer details.

6. The user enters the contents of the answer.

7. The system remembers the new answer and updates the web page.

**Extension Points:**

None

**Inclusions:**

Display Question.